





# **Survey questionnaire:**

# Implementation process and implementation barriers to the introduction of RIAC activities – interim evaluation

#### Dear RIAC partner,

#### Thank you for taking the time to support the RIAC evaluation team by completing this questionnaire!

You are committed to the introduction of RIACs. By doing so, barriers can arise, but also very positive experiences can be made, from which others also learn. With this questionnaire we would like to survey the interim status in order to be able to evaluate your previous experiences and to provide feedback within the project. In addition to an interim report, there will also be a workshop or an on-site meeting. The identification of possible improvements in the implementation process will benefit all project partners.

In the following, we kindly ask you to provide some information regarding the RIACs that you are responsible for. In a number of places throughout this questionnaire you will be asked to indicate on a seven-point scale to what extent the formulated statements apply to you. If you believe that a statement does not apply at all, please tick the field on the very left [1], if a statement fully applies, tick the field on the very right [7]. For all other cases, please choose an appropriate gradation between these two extremes.

Please take your time to answer the questions and, if possible, do not skip any questions. The more detailed you answer the questions, the greater the gain in information, on which the success of the overall project ultimately depends.

#### THANK YOU! The RIAC evaluation team!

#### Part A. General section

	ch RIAC partner do you work for?		
	KIZ, Germany		
	Esbjerg Kommune, Denmark		
	Alisei Coop, Italy		
	Cidis Onlus, Italy		
	Habitat, Turkey		
	IGAM, Turkey		
Plea	se specify the type <u>and</u> number of RIACs you are re	esponsible for. (multiple answers po	ossible)
	Type of RIAC	Number per RIAC type	
	RIAC Self-employment	ACC	
	RIAC Women	XX20	
	RIAC Healthcare/Nursing	XX2	
	RIAC Hotel/Restaurant/Catering/Kitchen	ACC	
	RIAC Industrial sector	ALD	
	RIAC Construction	ALD	
	RIAC Services	KP	
	RIAC Technics	ACP	
	RIAC Agriculture	KP	
	Other, namely: 🕰	ASP	
	Other, namely: 🕰	AST	
How	many years of experience do you have in working	with refugees?	
_	<del></del>		
In w	hich fields do you have previous experience? (mult		_
		How long have you already	
		gained experience in the	
		specific fields? (Please indicate	
		the number of <u>weeks</u> .)	
	acceleration through focusing	<u> </u>	
	acceleration through parallel processes	KP	
	acceleration through speed-manager	&P	
	acceleration through mentoring	<u> </u>	
	acceleration through integration 24/7	<u> </u>	
	acceleration through mother-child-activities	<u> </u>	
	acceleration through self-employment	&P	

### Part B. Information on the implementation of activities

For each RIAC, please indicate how much time the implementation of each activity took, how many refugees have started to participate in the activity and how many have exited it so far.

Activity	When did the implementation process of the activity start? (Please indicate month and year.)	When was the implementation process of the activity completed? (Please indicate month and year.)	How many refugees have started to participate in the activity?	How many refugees have exited the activity so far?
Focusing	ACP	ACD	which women:	محم, of which women:
Parallelism	ACR	~~	which women:	محمد, of which women:
Speed manager	ACD	~~	which women:	محم, of which women:
Mentoring	~~~	~	which women:	محمد, of which women:
Integration 24/7	ACP	ACP	which women:	محمد, of which women:
Special services for young mothers	ACP	ACS	ACP	AGN
Special training to support self- employment	ACP	AGD	which women:	of which women:

Please let us know to what extent the following statement applies to the RIAC considered here:

#### The specified activity was implemented without any problems!

	Please tick the answer option that best fits your asses	smei	nt!						
	doe	s not a at all	not apply at all				ā	fully applie	
		<b>+</b>				5	6 7		
	Focusing	П	<b>2</b> □	<b>3</b> □	4	<u> </u>	<u>ь</u>	<i>'</i>	
	Parallelism								
H	Speed manager								
H	Mentoring								
	Integration 24/7								
	Special services for young mothers								
	Special training to support self-employment								
If pr	oblems occurred, what were they caused by? How did you deal with ther	n?							
	, , , ,								
44									

## Part C. Recruiting of suitable project staff, employers and participants

Please indicate for each RIAC to what extent the following statement applies:

#### We had no problems finding suitable employees for the specified position!

Please tick the answer option that best fits your asse.	ssme	nt!						
doe	s not a at all	not apply at all				â	fully applie:	
	1 2 3 4 5				5	6	7	
Project coordinator								
Speed manager								
Mentoring manager								
Mentors (on a voluntary basis)								
Mentors (paid)								
Language trainer								
On-the-job trainer								
If problems occurred, what were they caused by? How did you deal with the	m?							

For each RIAC, please indicate the experience you have had in acquiring employers and participants.

Please tick the answer option that best fits your assessment!								
		does not apply at all				â	fully applies	
	1	2	3	4	5	6	7	
Experience with employers	L		<u>.l</u>	<u>.l</u>			l .	
It was easy for us to find a sufficient number of employers who were								
suitable to participate in the project.			ш			Ш		
It was easy for us to convince generally suitable employers of the								
functioning and effectiveness of the RIAC approach.								
Cooperation with employers has worked very well so far.								
Cooperation with multipliers has worked very well so far.								
The employers acquired have shown a high level of motivation so far.								
The employers acquired are flexible enough to adapt to unexpected						П		
situations.								
Experiences with participants (refugees)	•		•	•				
It was easy for us to find participants who were generally interested.								
The information events (road shows) were very positively received by the	he _							
attendees.								
With the help of our selection process, we succeeded perfectly in					_		_	
identifying the most suitable participants.								
The selection process was widely accepted by the participants.								
The qualified final discussions were very positively received by the								
rejected participants.								
The entire selection process can be easily transferred to other	_	<u> </u>	<b>†</b>		<u> </u>			
industries/sectors.								
The entire selection process can be easily transferred to other regions.								
How did you acquire <b>employers</b> ? Please provide information using keywo	ords.							
How did you acquire <b>refugees</b> ? Please provide information using keywor	ds. 							

and refugees? Please provide information using keywords. Arguments in dialogue with employers: 82 ------Arguments in dialogue with refugees: What specific criteria did employers and refugees have to meet in order to be accepted into the RIAC? If there were exclusion criteria – what were they? Criteria that had to be met for an employer to be accepted into the RIAC (inclusion criteria): ₽ -----\_\_\_\_\_\_ Fulfilment of the following criteria has prevented an employer from being accepted into the RIAC (exclusion criteria): kP ------Criteria that had to be met for a refugee to be accepted into the RIAC (inclusion criteria)

In your opinion, what arguments for participation in the project were particularly convincing for employers

Fulfilment of the following criteria has prevented a <b>refugee</b> from being accepted into the RIAC (exclusion criteria)
s?

## Part D. Project coordination

To what extent can the following statements characterize the cooperation between the project partners so far?

Please tick the answer option that best fits your assessment!								
doe		s not apply at all					fully applies	
	1	2	3	4	5	6	7	
The cooperation between the project partners corresponds to our expectations and the demands.								
We have always felt perfectly advised, supported and understood by the project partners.								
All previous project meetings had a clear added value.								
We are well on track to achieve the overall project goal (sustainability, scalability and transnational relevance).								
In our role as topic leader, we have been able to provide comprehensive support to other partners.								
The experiences of other topic leaders have been of great help to us in our project work.								
The way project coordination is practised is highly conducive to the goal of joint learning.								
The interaction with the project management worked without any problems.								
Where do you see possible starting points for improvements? Please provide								
Part E. Supplementary notes								
What else would you like to tell us?								

#### Many thanks for your support!

Your RIAC evaluation team!

If you have any questions or comments, please do not hesitate to contact us:





Ruhr-Universität Bochum
Institute of Work Science
Chair for Work, Human Resources and Leadership
Universitätsstraße 150
44780 Bochum
www.apf.ruhr-uni-bochum.de
pauline.fischer@rub.de
+49 (0)234 32 – 27872

**Prof. Dr. Uta Wilkens** 

**Pauline Fischer** 

## Legal notice

This publication has received financial support from the European Union Programme for Employment and Social Innovation "EaSI" (2014- 2020). For further information please consult: http://ec.europa.eu/social/easi

The information contained in this publication does not necessarily reflect the official position of the European Commission.